

## JPSFA MEETING WITH KASTAM on 28<sup>th</sup> May 2015

	ISSUE	ACTION
1.	<p><b><u>Slow Clearance of Import Containers::</u></b>            Since the implementation of GST, the clearance of containers has been really slow. The officers are choosing to clear lorries rather than container trucks, which has attributed to the 'jam' in clearance.</p> <p>Ms. Stephanie suggested that to mitigate the problem, one officer should be deployed for lorry clearance while two others for containers.</p> <p>In addition, while there is increase number of scanning/checking, the number of officers remains the same. JPSFA hopes that Customs will call for a meeting to address this issue before uCustoms and scanner is implemented in the near future.</p>	<p>En. Alias explained that 95% of the goods imported are subject to GST and hence, it is unavoidable that clearance is slow since the GST implementation on 1/4/2015.</p> <p>He agreed with JPSFA's proposal and said that he will stagger his officers on duty to one for lorries and two for containers. However, he said that, cleared containers not trucked out and irresponsible parking of trucks does add to the problem of the 'jam'.</p>
2.	<p><b><u>No cashier at Import on Saturday:</u></b>            There is no cashier at import depot to collect GST payment on Saturdays. This has caused inconvenience for agents who need to go to export dept to make payment and then return to import again to sign the gate pass.</p> <p>JPSFA hopes that this problem can be resolve as 95% is paying GST.</p>	<p>Custom PasirGudang will propose to Pengarah to shorten working hours on Sunday for import and add it to Friday to work till 11pm. En. Abdul Samat will only issue a circular after the Pengarah's approval hopefully before Hariv Raya for the following operation:</p> <p><u>Import</u>            Mon – Thurs : remain unchanged 7.00am – 11.00 p.m.            Friday: 7.00 a.m. – 11.00 p.m. (current: 10am to 6pm)            Saturday : closed and will allocate the 1 import custom officer to export since duty payment can only be paid in export.            Sundays: 9.00am – 5.00pm</p>

		En. Alias said that any deduction of 14(2) or any other documents required at Import scan be done earlier or the next day.
3.	<p><b><u>Exchange Rate used through weekend :</u></b>  When EDI is transmitted on Friday and clearance is on Monday the GST calculated on the cargo value differs as the exchange rates would have changed. Can the amount of the bank draft prepared using Friday's rates be accepted?</p>	En. Alias confirms that as long as clearance is done on Monday, the rates of the previous week can be used.
4.	<p><b><u>K1 – input tax computation with minimal difference:</u></b>  As an example, when K1 is submitted with say the GST amounting to RM10, 000.47 (using Wynet System) and payment to Custom is the same amount. However, Custom issued receipt at RM10, 000.49. A difference of RM0.02. Should the importer base on K1 amount or Custom's receipt (COR) figure to compute Input Tax claim?</p>	En. Alias said that the amount on the COR should be used for Input Tax claim. At the same time, he added that rightfully, the receipt should indicate the breakdown of the GST and not a lump sum figure. Customs will resolve this issue with SMK.
6.	<p><b><u>K3 – Manual Submission :</u></b>  When system is down, agents will submit K3 manually and still need to transmit when the line is back because when the goods arrive at EM destination, it will be rejected if there is no record in the system. In this case, there is bound to be a 'double' transaction.</p>	It is agreeable that agent can ask approval from Tuan Alias or Tuan Abdul Samat to allow custom officer to release manually (CUSREL) to port system in order for the container to load on the intended vessel. Agent need to approach custom to release in SMK once system is up. This is to avoid double declaration and also problem in clearance at POD. Agent should wait till the SMK system is up for non urgent shipment.
7.	<p><b><u>Other Matters:</u></b></p> <p>1) Uplift cargo value declared.</p>	Many importer/agents are facing problems with customs uplifting their cargo values during clearance. Tuan Alias will look into the matter and will have a word with his officers.

<p>2) Penjenisan : Some custom officers refuse to accept Classification by JB custom results.</p> <p>3) Release Scan: Currently this is very slow when custom officer request to scan. JPSFA request custom officer to speed up the release for scan in order for forwarder to submit the request for haulier to truck to import custom inspection bay.</p>	<p>En. Alias said that he will look into the matter and have a word with his officers. Tuan Alias further advised that custom offices should accept JB custom classification results unless they have concrete ground to reject or clear cut error by JB classification officer.</p> <p>Tuan Alias will look into this issue and discuss with his officers to speed up the processes.</p>
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