

Minutes of JPSFA Meeting with LPJ, SAM & Immigrations on 21st December 2017

Attendees:

- En Razif (Chairman) and LPJ representatives
- En Saukit Ali, Mr Siva and En Mohd Faudzi from Immigration
- En Syed and SAM representatives
- Ms Stephanie Lim and JPSFA representatives
- Mrs Jaya and Mr Valentine (JPSFA Member)

Issues	Action	Action by
<p>1. Issues brought forward by JPSFA :</p> <p>a) Highlighted that loss of revenue due to issues faced with Immigrations on sign on and sign off and require solutions so that we do not lose business and revenue to other countries especially Singapore.</p> <p>In response to this, Tuan Saukat said that there is no problem for crew from countries not requiring visa and transfer crew to sign on and off anytime.</p> <p>b) Working hours, half day on Thursdays and closed on Fridays and Saturday. And if a public holiday falls on Friday or Sunday immigrations will be closed from half day Thursday till Monday morning.</p> <p>To clarify, Tuan Saukat assures that Johor Port Immigration is in operation 24 hours. As for the office hours, the public should be aware of the weekend observed by Johor state.</p> <p>c) Immigrations do not issue special pass for ship crew who require special pass to sign off from Thursday afternoon until Sunday morning due to non-working days. Emergency cases may incur during non-working days as vessel arrivals and departures are beyond shipping agent's control and such delays incur shipping cost and dockage.</p> <p>Immigration acknowledges the fact that special passes and sign off for crew without valid visa has to be done during office hours. However, for emergency cases, Immigration will and has facilitated as the authorised officers are available and on call anytime the need arises. Tuan Saukat added that, the authenticity of such cases should be endorsed by the ship master/captain and proof must be given for such emergencies.</p> <p>d) Immigrations will only endorse Letter of Guarantee (LG) only when the vessel is alongside at berth for incoming sign-on crew. This has also posed problems in liners' confidence in using Johor Port.</p> <p>Immigrations today confirm that LG can be endorsed once the vessel arrives at anchorage without inward clearance done.</p>	<p>Immigrations agreed to assist for special pass on non-working days Meanwhile, LPJ will provide statistics on vessel arrivals during non -working days justifying potential revenue loss for Immigrations to bring to higher authorities for a solution to remain competitive.</p> <p>Crew to apply for E-Visa if and when possible. Immigration informs that they allow sign on/off if E-Visa is in place.</p> <p>To inform JPSFA members.</p>	<p>Immigration / LPJ</p> <p>.</p> <p>JPSFA</p>

<p>2. Issues brought forward by SAM</p> <p>a) Request for Immigrations to treat Friday and Saturday as normal working days to facilitate for sign on and sign off and for special pass cases.</p> <p>Immigrations informed currently only cases whereby crews who have sign on without any visa have problems to sign off during non-working hours.</p> <p>b) Agrees with JPSFA that Malaysia is losing business to other countries due to the restrictions on our limited activities on non working days.</p> <p>c) Endorsement letter for sign on of crew can only be endorsed by Immigrations once vessel is alongside .Problems arise for crew coming in at certain Immigration checkpoints for short stay vessels due to time constraint to bring in crew.</p> <p>Immigrations informed that they are unable to endorse under advance notification unlike 2 years ago due to orders given to tighten security. This is also because, sometimes the vessels failed to come in or the crew doesn't go on board.</p> <p>d) Shipping Lines require technical support for maintenance or repairs on board from professional bodies who are currently being issued social visit passes and therefore cannot be signed on as crew. SAM request Immigrations to consider issuing professional visit pass for such cases.</p> <p>Tuan Faudzi said that all technical crew who are usually foreigners will need to apply for the PLKS which was enforced on 1/1/2016.</p>	<p>LPJ will take lead in writing to Immigrations for consideration to have same services for non-working days to further improve competitiveness for our Ports.</p> <p>En. Razif proposed that Immigration study the possibility to develop the case to have professional passes for this specific scenario for bigger liners.</p>	<p>LPJ</p> <p>Immigration</p>
<p>3. LPJ introduced Johor Port Net (E-Gateway) an integrated clearance process linking the processing of all documents between Ports, Port Authority, Government Agencies, Shipping Lines and Forwarders Agents. Completion is expected by 2019.</p>	<p>LPJ to organize awareness/training sessions for the stakeholders on E-Gateway progressively in 2018.</p>	<p>LPJ</p>

The meeting adjourned at 12.30 pm