

JPSFA Meeting with JKDM, Tuan Abdul Samat on 1st February 2018**Attendees: Tuan Abdul Samat, Ms Stephanie Lim, Ms Nancy Kwan, Mr JC Chong, Mr Lim Fern Yong, Mr Ramesh, Celine and Cecilia**

Issue	Action	Action By
1. New Committee & New Custom Building Introduced new committee to Tuan Abdul Samat and update from JKDM on new customs building	<p>Tuan Abdul Samat informs that Custom will operate 24 hours for Import and Export clearance once JKDM move to new customs building for better efficiency. However there will only be 1 Officer for import, 1 Officer for export and 1 cashier on duty after 11 pm. During peak hours 3 officers will be on duty for import and 2 officers on duty for export.</p> <p>JKDM will also allocate an area for custom examination area for import and an area for export.</p> <p>Tuan Abdul Samat also ensures that he will look into and further improve custom clearance process upon moving to new customs building.</p>	
2. Congestion for Export LCL trucking shipments Ms Stephanie highlighted on anticipated jam for LCL export lorries at custom checking area and will cause massive jam.	<p>Tuan Abdul Samat will put forward a SOP on the process to improve the clearance process.</p>	
3. Custom Officer to perform both Import and Export Clearance JPSFA request that JDKM to look Custom Officers to be able to perform both import and export clearance.	<p>Tuan Abdul Samat inform that at the moment they will maintain current practice and will rotate officers to perform export and import for familiarization on both import and export processing. of both. However JKDM will look into this and combine in the near future.</p>	
4. Quota for Compound Highlighted by members that current practice of compound after 3 amendments is too strict.	<p>Tuan Abdul Samat agreed that this practice is too stringent especially for companies with high volume of declarations. He will look into how this can be better implemented to be more reasonable.</p>	
5. Hanging Documents	<p>Tuan Abdul Samat also emphasize that all forwarders look into the SMK hanging documents as there are too many unsettled jobs. Customs is monitoring HD seriously and may take actions if this continues to snowball.</p>	
6. Single Declaration for many items Enquire if single declaration can be done for multiple items	<p>Tuan Abdul Samat informs that he is currently studying this issue and will announce once approved for declaration in Pasir Gudang under Section 87A.</p>	